

FREQUENTLY ASKED QUESTIONS

For Hustle membership options...how long does each club league last?

Each club league season lasts approximately 2.5 months. Each season is typically comprised of 7 to 10 games (dependent on league format) usually with 1 game per week. Most games are played on Saturday and/or Sunday.

How often are practices?

Teams will begin practices 3-4 weeks before a league start date with 1-2 practices per week. Practice will continue while the league is in session. Once league play has started, we typically practice 1x per week.

Where are practices held?

Practices for 2022 will be held at Stevenson Middle School outdoor courts across from Roosevelt High School.

Are parents able to watch practice?

Parents are free to watch, and we respectfully ask that they refrain from making comments or "coaching" their child during practice. As much as possible we want to emulate a classroom setting so that players can focus and learn. The rule of thumb being "let the players play, let the coaches coach, let the officials officiate".

What gear items are included in the membership?

Each player will receive a game jersey top & shorts that may be used for practices and will be used for games.

What does my child receive beyond gear?

Each player receives a Hustle Basketball Club Program Handbook. The Handbook contains sections on philosophy, goals, player expectations as well as offensive & defensive sets that we will run during games.

What are the skill requirements for my child to participate on a Hustle Basketball Club Team?

The player must have some exposure to the game and a reasonable level of skill. An evaluation can be done by one of our coaches to see if the Club is suitable for the player.

My child is signed up for a Performance Basketball Clinic session as well. What happens if they have a Hustle Club game at the same time?

If there is an overlap between the clinic and the game, the player is encouraged to participate in the game. A prorated refund for the clinic session that day may be returned to you. *Please note that the onus is on the parent to request a refund if there is a conflict and the request must be made <u>before</u> the clinic & game date. If there is not a significant overlap between the time of the game and the clinic session, no refund will be given.*

What is your refund policy?

Hustle Basketball Club does not provide refunds after **7 days** of registering and making payment. Players who are injured and out for an extended period may submit a request for a refund consideration.

My family has a busy schedule, if my child joins Hustle Basketball what can we expect in terms of communication from the Club?

We understand how busy life is nowadays and we respect your time and need to plan according. Effective communication is a high priority and information will be dispersed to you in a timely manner.

- 1. Weekly practice and game schedules will be e-mailed to you.
- 2. Phone and e-mail addresses for individual teams will be provided. Coaches contact information will be included as well.
- 3. Group text messages will be sent out providing information about changes in practice or game schedules.